

Standing Together 2022-25

Priority 3, year 3 Progress Report: Strengthening Communities and Places

Executive Summary

This report provides a summary of progress against Priority 3 of the Police and Crime Plan, 'Standing Together' on Strengthening Communities and Places and is supplemented by a programme of deep dive thematic reports to the Police and Crime Panel.

During the past 12 months we have seen:

- Overall neighbourhood crime (personal robbery, domestic burglary, theft of vehicles and of the person) has reduced by 15.4%.
- GMP are solving more crimes, increased to 11.7% this year (up 2.2% on last year). The number of arrests has also increased by 7.7%.
- There were 84,148 antisocial behaviour incidents recorded by GMP in the 12 months. This is an increase of 8.2% on last year.
- Following the success of Operation VULCAN in Cheetham Hill, the methodology was applied to Piccadilly Gardens and will move on other districts and hubs that require support.
- Bury, Bolton and GMCA / GMP were successful in their bids to the Home Office Safer Streets fund Round 5, bringing a further £815,000 of extra funding for the city region. There is a focus on reducing neighbourhood crime, ASB and improving safety in the night-time economy.
- Continued investment into road safety with the Vision Zero Strategy and further roll out of the community speedwatch initiative. There were 45 road fatalities recorded in Greater Manchester in 2023, a reduction from 64 fatalities in 2022.
- The GM TravelSafe Partnership educational outreach programme continues delivery to thousands of young people. Operation AVRO (July 2024) provided targeted checks and stops on the public transport network and road network.
- A new Night-Time Economy Panel has been convened and met for the first time in January, and again in April. The Panel is made up of local business leaders and partners who jointly provide support to the Night-Time Economy Adviser.
- A new night bus pilot commenced on 1st September, providing 24-hour bus services on two key routes connecting Manchester with Leigh and Bolton. Transport Safety Enforcement Officers and the GMP LiveChat service are in place to support users across the network.
- The Good Night Out Guide and campaign is now in its 3rd year and has been refreshed for 2024 with advice on what to do and where to go if you need help on a night out (safe places, help points, travel advice, reporting, advice etc).
- Shoplifting arrests have increased by 50.4% and the proportion of solved outcomes has also increased to 23.2%. GMCA and GMP continue to actively support the #ShopKind campaign, the Safer Business Action Week and USDAW Respect for Shopworkers Week.
- In light of recent events a Greater Manchester Recovery Coordination Group for Community Tensions has been established.
- There were 9,327 hate crimes recorded in the last 12 months. This is a reduction of 18.9% (2,169 fewer crimes) compared with the 11,496 recorded in the previous 12 months. In October we will be launching a new partnership plan to tackle hate crime.
- The Protection of Premises Act/Protect Duty (Martyn's Law) was included in the King's Speech. Government is seeking to enact it as soon as possible and plans are in place locally in support of that.
- In 2024 we refreshed the Greater Manchester Independent Police Ethics Committee. The Ethics Committee recently reviewed and made recommendations on how GMP officers would navigate transgender search policies and practice.
- Over the past year the Gender-Based Violence strategy has secured over £5million funding to support programmes and has commissioned a project in schools to understand and change boys' perceptions of women and girls.

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| Priority 3, year 3 Progress Report: Strengthening Communities and Places | | | |
| | You asked us to | Progress update and highlights | How is this being achieved and measured? |
| 1. | Reduce crime and anti-social behaviour in neighbourhoods | <p>Neighbourhood Crime (data represents the 12 months to July 2024):</p> <ul style="list-style-type: none"> • Overall neighbourhood crime (personal robbery, domestic burglary, theft of vehicles and of the person) reduced this year by 15.4% (41,730 crimes recorded – 7,623 fewer than last year). In addition, residential burglary reduced by 9.8% (12,519 recorded, 1,365 fewer than last year). • Robbery of personal property reduced by 12.5%, vehicle offences reduced by 17.9% and theft from the person reduced by 19.9%. • GMP are also solving more crimes. Overall, the proportion of all crime outcomes that were solved increased to 11.7% this year (up 2.2% points on last year). • The number of arrests has also increased by 7.7% (up 4,712 from last year.). • There were 84,148 antisocial behaviour incidents recorded by GMP in the 12 months to July 2024. This is an increase of 8.2% on last year (6,395 more ASB incidents). • Prevention hubs continue to map the top victims, locations, and offenders of ASB as part of Neighbourhood policing plans. • Success of Operation AVRO in localities with good examples of joint activity with community safety partners. • Following the success of Operation VULCAN in Cheetham Hill, the methodology was applied to Piccadilly Gardens where 1000+ wraps of class A drugs were recovered. 953 stop searches were undertaken, 263 arrests made and 18 weapons recovered. VULCAN will continue to offer support to other districts and transport hubs. • Bury, Bolton and GMCA / GMP were successful in their bids to the Home Office Safer Streets fund Round 5, bringing a further £815,000 of extra funding for the city region. The various bids are focussed on reducing neighbourhood crime, improving safety in the night-time economy, reducing anti-social behaviour and violence against women and girls in public spaces. • The GM Policing and Community Safety survey continues to provide valuable insights at district and GM level on feelings of safety. The survey tells us that over the last year: | <p>GMP Improvement Plan</p> <p>Operation Avro</p> <p>GMP Neighbourhood Policing Review</p> <p>GMP Prevention Hubs</p> <p>Safer Streets Fund bids</p> <p>Community Safety Partnerships</p> <p>Key scorecard metrics: Police recorded ASB incidents Neighbourhood crime</p> |

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| | | <ul style="list-style-type: none"> ○ 88% of people tell us they feel safe where they live and 80% of people feel safe when they are out and about ○ 60% of people confident they could get help from GMP in an emergency and 40% in a non-emergency situation ○ 53% of people who contacted GMP in the last 12 months (2,600 people) were satisfied with the service they received from GMP. ○ Over 75% of people say they feel their local area is a place where people from different backgrounds get on well. ○ A new victims focussed survey has been commissioned and a victim satisfaction figure will be available in 12 months time. | |
| 2. | Reduce road danger and make our transport system safer | <ul style="list-style-type: none"> ● There were 45 road fatalities recorded in Greater Manchester in 2023, a reduction from 64 fatalities in 2022. This is based on the DfT published Annual Provisional Estimate for 2023 published 30th May 2024 and the next update will be the Validated Annual Casualty figures for 2023 is due to be published by DfT end of September 2024. ● Community Speedwatch schemes launched in 3 Districts in Stockport, Wigan and Manchester with another 2 due to launch in Bolton and Stockport. ● The new Vision Zero Strategy seeks to achieve zero road deaths by 2040. Between February- March 2024, individuals and organisations were asked to share their views on the draft Vision Zero Strategy with over 1,000 people responding. ● In July 2024, as part of Operation AVRO, GMP carried out multiple targeted deployments across all 10 districts as work continues to make the transport network safer for all users. Alongside the TravelSafe Partnership, GMP officers made 17 arrests, carried out 307 vehicle checks. Around 240 Metrolink fines were issued for fare evasion and over 6,700 passengers were checked. ● TravelSafe partners and the police Transport Unit dedicate more than 13,400 hours per week patrolling the bus and Metrolink networks, day and night, seven days a week. The staff are supported by more than 4,700 CCTV cameras that are in place across the GM bus stations and interchanges, tram stops and rail stations. These cameras are monitored 24/7 by a dedicated control room. | <p>GMP Improvement Plan</p> <p>Road Danger Reduction Plan</p> <p>Safer Roads Partnership</p> <p>TravelSafe Partnership</p> <p>Key scorecard metrics: Road fatalities Transport incidents with injury</p> |

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| | | <ul style="list-style-type: none"> The TravelSafe Partnership educational outreach programme delivered inputs to 24,141 young people across the academic year. This includes roll-out of a new Virtual Reality offer (funded through the Safer Streets Fund) designed to educate young people on the consequences of criminal damage to buses, trams and trains – behaviour that tends to be largely thoughtless in nature. | |
| 3. | Make our streets and night-time economy safer | <ul style="list-style-type: none"> There was a reduction of 5.8% in serious violence recorded crime (a count of robbery and violence with injury offence), in the last 12 months, up to July this year compared with last year (33,333 crimes recorded this year, which was 2,046 fewer than last year). The solved outcome rate this year was 12.9% (up 1.2% points on last year). A new Night-Time Economy Panel has been convened and met for the first time in January, and again in April. The Panel is made up of local business leaders and partners who jointly provide support to the Night-Time Economy Adviser in ensuring that Greater Manchester is one of the best places go out, stay out, work, and run a business between the hours of 6pm and 6am. A new night bus pilot commenced on 1st September, providing 24-hour bus services on two key routes connecting Manchester with Leigh and Bolton, via Salford. The Pilot is a key step in improving transport links to support people who need to travel at night. TfGM have put a number of measures in place to keep people safe, including a mobile response team of Transport Safety Enforcement Officers, GMP LiveChat service accessed through the Bee Network app, as well as close partnership working with GMP and voluntary organisations including Strut Safe. The Good Night Out Guide and campaign first launched in September 2022 is now in its 3rd year and has been refreshed again for 2024 with advice on what to do and where to go if you need help on a night out (safe places, help points, travel advice, reporting, advice etc). <ul style="list-style-type: none"> Around 9,000 z-card pocket guides are being reissued through student welcome packs and via bar, pub, and club networks as part of student welcome week and in the run up to Christmas. Posters displayed on key transport network assets along Oxford Road during student welcome week. | Gender Based Violence Board |

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| | | <ul style="list-style-type: none"> ○ Positive feedback received from partners and young people on the guide. ○ Work is continuing to adapt the guide content for other interested localities across Greater Manchester. ○ Good practice from localities includes Manchester’s Women’s Night-time Charter aimed at employers to increase safety for staff and patrons and a new WalkSafe App. ● The LGBT Foundation continue the delivery of the vital Village Angels and Haven schemes which offers support to those showing signs of vulnerability in Manchester's Gay Village. The Angels in the last year have engaged with over 21,000 individuals and supported nearly 500 extremely vulnerable individuals who would otherwise be unable to make the.ir own way home safely. | |
| 4. | Improve our response to retail and business crime | <p>Data from the last 12 months (up to July 2024) has shown: -</p> <ul style="list-style-type: none"> ● Recording of shoplifting crime has increased by 22.0% this year (20,543 recorded, which is 3,709 more than last year). ● Meanwhile, the proportion of solved outcomes for shoplifting has also increased to 23.2% this year (up 5.3% points on last year). ● In addition, shoplifting arrests have increased – by 50.4% (2,941 arrests this year, which is 986 more than last year). ● Prevention is a key element in reducing retail crime. The GMP Crime Prevention Team work with the National Business Crime Centre to support national campaigns and share best practice with retailers. At a strategic level, they work with Regional Managers and stakeholders to improve physical security measures and procedures. They also support the delivery of the Retail Crime Steering Group. At a local level the Team work with their neighbourhood policing teams to develop problem solving solutions to repeat retail crime demand in their area. ● The GM Retail Crime Steering Group ensures there is a clear communication opportunity between GMCA, GMP, Retailers and representative groups. It is an opportunity to raise issues, share good practice, review the Retail Crime Delivery Plan and scrutinise delivery. Membership is constantly reviewed to | <p>GM Retail Crime Steering Group</p> <p>Key scorecard metrics: Business and Retail Crime</p> |

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| | | <p>ensure the widest range of partners and engaged in the reduction of retail crime.</p> <ul style="list-style-type: none"> • GMP have recognised the impact of retail crime on shop workers and retailers. There is a dedicated force level lead and on each district with monthly meetings to drive this work. GMP have also improved how they assess crime through the adoption of the THRIVE risk assessment where every crime reported to GMP undergoes an assessment of harm, treat and vulnerability. • The Initial Investigation Unit provides a clearly defined reporting process that pursues all incidents that have not been grade immediate/priority providing a consistent and thorough approach to shoplifting investigations. • GMP have increased the use of facial recognition technology to assist with prompt identification of offenders. • A new Digital Evidence Management System (DEMS) has been developed to allow digital images of offences to be automatically transferred from retailers to GMP to assist with the speed and ability to follow all reasonable lines of inquiry. • GMP continue to deliver a campaign to tackle Business Fraud. This is a free resource to smaller businesses and enterprises. • GMCA and GMP are members of the APCC Retail Crime Group to ensure that Greater Manchester is aware of the national trends of retail crime and best practice. • GMCA and GMP continue to actively support the #ShopKind campaign, the Safer Business Action Week and USDAW Respect for Shopworkers Week in November with direct support from the Deputy Mayor. | |
| 5. | Invest in ways to bring communities together to improve community cohesion and deter crime | <ul style="list-style-type: none"> • Over the last 9 months partners have met regularly to review and respond to community concerns in respect of international conflicts and national and local public disorder. Information and support has been provided to local communities and will continue over the coming months. • In light of recent events a Greater Manchester Recovery Coordination Group for Community Tensions has been established with key senior representatives across Greater Manchester and localities. • £1.2 million delegated to CSPs each year for direct work with community and voluntary organisations using local processes (commitment agreed for the next | <p>Community Safety Partnerships</p> <p>Key scorecard metrics: Community Cohesion and Hate Crime</p> |

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| | | <p>two years). This includes £10,000 provided to each district in support of bringing communities together to celebrate diversity and raise awareness of hate crime. £5,000 of this funding is ringfenced for community small grants processes, to raise awareness of hate and prejudice, develop programmes to counter hate speech and direct people to reporting and support mechanisms. Proactive initiatives include:</p> <ul style="list-style-type: none"> ○ Tameside have developed an arts project which details the impact of hate crime. They will use the art display at future hate crime events. ○ Bury rolled out Third Party Reporting Centre ambassador/champion training. This is a rolling training programme delivered in partnership with Greater Manchester Police, Bury LGBTQI and Victim Support to allow community groups and individuals to become registered Third-Party Reporting Centres and hate crime ambassadors/champions with Bury Council. Bury currently have 19 Third Party Reporting Centres. ● This year (12 months to July 2024) there were 9,327 hate crimes recorded. This is a reduction of 18.9% (2,169 fewer crimes) compared with the 11,496 recorded last year. Race is the most prevalent motivator for hate crime – with this being recorded as a motivation in 71% of hate crimes. ● GM support to bring in further funding from Safer Streets and Youth Deterrence funding including directly to the community, voluntary and social enterprise sector. | |
| 6. | Make public spaces and venues safer | <ul style="list-style-type: none"> ● Project Servator is a policing tactic that aims to disrupt a range of criminal activity, including terrorism, while providing a reassuring presence for the public. The approach relies on police working with the community – businesses, partners and members of the public – to build a network of vigilance and encourage suspicious activity to be reported. ● In the 3 months from April – June 2024 there were 166 deployments to over 100 locations, 45 stop and searches have been undertaken, 21 arrests and 25 pieces of Crime and ASB related intel has been captured whilst on deployment. ● National CTPHQ continues to develop the ProtectUK platform, ProtectUK App and ACT (Action Counters Terrorism) e-learning package. This is free and | <p>Protect duty (via GMRU)</p> <p>Manchester Arena Inquiry</p> <p>Mayoral Oversight Group</p> |

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| | | <p>gives regular CT updates via text and email. National webinars are being held to raise visibility and local authorities are encouraged to adopt these products.</p> <ul style="list-style-type: none"> • The GM Resilience Unit is working to support local councils in developing 'Move to Critical' plans. These plans ensure that measures can be implemented quickly across GM if the national threat level changes to Critical. • The CONTEST Board meets quarterly with strategic leaders across GM sharing their current and future work on each of the strands from the CONTEST strategy. In addition, representatives from outside GM provide updates on the Board, e.g. National Protective Security Authority, Counter Terrorism Preparedness Network, Victims of Terrorism Unit. The National Protective Security Authority is working with local authorities across the country to deliver courses and training documents which will develop the skills needed to identify and respond to threats and hazards. • The Protection of Premises Act/Protect Duty (Martyn's Law) was included in the King's Speech. Government is seeking to enact it as soon as possible. • The Protect programme manager within GM Resilience Unit is working to produce a protect programme to support work within local authorities for the upcoming Protect Duty. | |
| 7. | Tackle inequalities within services | <ul style="list-style-type: none"> • The GMP Achieving Race Equality Report was published in November 2023 with a focus on ensuring people experiencing racial inequalities are not under protected or over policed, represented and have a voice. • In GM, the rate of disproportionality in stop and search of black people has fallen from 3.7 to 2.1. The rate for Asian people has fallen from 2.1 to 1.9. • Whilst there are positives in this report, there are many outstanding issues and challenges. Recruitment of black and other minority groups still requires improvement. • A new Achieving Race Equality report has been commissioned and will be published later this year. • In line with the Mayors Manifesto commitment, we have started to develop a framework for Joint Enterprise. | <p>GMP Equality, Diversity, and Inclusion Strategy</p> <p>NPCC/APCC Police Action Plan</p> <p>GM Gender Based Violence Board</p> <p>Key scorecard metrics: Workforce diversity</p> |

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| | | <ul style="list-style-type: none"> • GM Hate Crime Awareness Week ran from 5th – 13th February 2024. A partnership campaign was in place to raise awareness and host dozens of community events. • In October we will be launching a new partnership plan to tackle hate crime. • In 2024 we refreshed the Greater Manchester Independent Police Ethics Committee which is now chaired by Dame Robina Shah. The Ethics Committee recently reviewed and made recommendations on how GMP officers would navigate transgender search policies and practice. • The GM Gender-Based Violence Strategy is now entering a new Delivery Phase which includes ambitious new priorities on transport, employers and sex work as well as continuing with existing themes. • Over the past year the Gender Based Violence strategy has: - <ul style="list-style-type: none"> ○ Secured Over £5million funding to support programmes, including for those with no recourse to public funds. ○ Commissioned a project in schools to understand and change boys’ perceptions of women and girls ○ Relunched the #IsThisOK campaign to reach more men and boys, with over 4.1 million views. ○ Created a Lived Experience Panel of women from diverse backgrounds to shape policy. ○ Pilot and rollout of multi-agency model to target high-harm, high-risk perpetrators. ○ More domestic abuse crimes solved by Greater Manchester Police, from 9.2% in 21/22 to 12.6% in 23/24. | |
| 8. | Make our services sustainable and reduce our carbon footprint | <ul style="list-style-type: none"> • GMP has an Estates, Fleet, and Business Support Transformation Programme for 2024/25. This programme is a key contributor to GMP’s promise to Deliver Outstanding Service to the Public, by investing in the fleet and estate to ensure it meets the evolving requirements of GMP. The transformation program needs to parallel the estate strategy ensuring investment in the right buildings in the right location. | <p>Key scorecard metrics: Carbon reduction metrics are in development with GMP and GMFRS</p> |

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| | | <ul style="list-style-type: none">• The production of a new Estates strategy extended to run through to 2050 will set the parameters, principles, and governance to enable GMP to evolve the estate based on operational need and effective use of resources. The Estate Strategy to 2050 will capture the latest thinking on new ways of policing so that we can prepare our GMP land and buildings for change. There are continually strategies, emerging policies and government papers discussing the future of UK policing. These examine the changing landscape of public safety, including technological advancements, globalisation, and rising social issues. The growth in forensics is an example of change which is being considered at the moment. It is likely that there will be property implications and therefore significant costs to provide the right accommodation.• There will be a focus on greater agile working and collaboration with partners to ensure buildings and office space can be used more effectively and efficiently, and we will seek to minimise GMP’s carbon footprint. The leading themes that are driving the direction are informed by our horizon scanning processes and the latest hybrid working policies.• GMCA use of the Social Value portal on all contracts to ensure added value to communities through the investment of public funds. Encouraging opportunities for local employment, work experience, apprenticeships. | |
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